



April 30, 2007

Earlier this month we started hearing reports from users who were having a difficult time ordering Dell Axim PDAs. After talking with representatives from Dell we have confirmed that the Axim line of handhelds has been discontinued and can no longer be purchased. Dell has stated that they will provide technical and warranty support for current Axim customers¹, but they do not plan on creating any new PDA models.

We are therefore required to find another model of handheld PDAs to support for the OQ Analyst Software. After researching the different manufactures in the Pocket PC market we have chosen to support the Hewlett Packard iPAQ line of PDAs, which offer a variety of different models to choose from. Below are some of the recommended model numbers and the model numbers that should be avoided.

Recommended Model Numbers:

- iPAQ 110 Classic (\$350) and iPAQ 220 Enterprise (\$550) – available fall 2007
- iPAQ hx2495/hx2490/hx2490b – Cost around \$380 to \$400
- iPAQ hx2190/ hx2190b – Cost around \$350 to \$400
- iPAQ rx1955 – Cost around \$270 to \$300 (older model, limited availability)
- iPAQ rx1950 – Cost around \$270 to \$300 (older model, limited availability)

Not Recommend Model Numbers:

- iPAQ rx4240 Mobile Media Companion – Although this model is lower in cost than some others it has a smaller screen, which makes it difficult to use on screen keyboard. Also the stylus is located on the bottom of the device, which can cause difficulty when inserting or removing it from the handheld.

All PDA models include either a USB Sync Cable or a desktop cradle that can be used to connect the PDA to a workstation computer. If you choose to connect the PDA using wireless networking (WiFi 802.11b), make sure that the model you have chosen includes built in wireless networking capabilities.

The iPAQ line of Pocket PC handhelds can be purchased from a variety of IT vendors including HPSHopping.com, CDW.com, pcconnection.com, and various local retailers. If you have any other questions or concerns please contact me via email or phone.

Thank you,

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¹ Goodbye Axim, Direct2Dell, <http://direct2dell.com/one2one/archive/2007/04/11/11397.aspx>